



Ultra\* secure

## The Bunker

### CASE STUDY

#### Providing Colocation at cost effective rates

Find-a-Part provides an information service for the recycled parts industry. They run a Premium rate phone service and web site that enables members of the public and motor traders to place requests for new and used car parts, which are then forwarded to subscribing car recyclers and car parts dealers across the UK.

Faced with spiralling colocation costs in London Find-a-Part required a hosting provider that could not only offer high levels of security that are not present in London Data Centres but were also able to be cost effective in the colocation marketplace. With The Bunker's ex-MOD architecture, combined with our team of technical expert's on-hand 24/7, we had no difficulty fulfilling their requirements.

#### Our Solution

All Bunker-based solutions are protected by The Bunker Protocol<sup>1</sup>, our proprietary, ultra-secure process framework. Find-a-Part discovered plenty of space, power and cooling at The Bunker's Kent facility - services increasingly difficult to find in most modern city data centres.

The Bunker is large enough to inspire the confidence needed to be a safe, viable colocation provider yet flexible enough to be able to meet Find-a-Part's specific connectivity requirements.

Maintaining their IP range was important to Find-a-Part in order to minimise down-time during the server move. The Bunker worked with Find-a-Part's existing ISP utilizing the benefits of being carrier neutral, providing an innovative solution, which allows them to maintain their current Transit IP range and configuration.

#### What the customer says:

"The Bunker provided a fixed-cost contract, so we don't have to worry about unexpected price-rises. We get the same service from The Bunker as we did from our previous co-lo provider at approximately half the price. If we require "remote hands", then we can hire The Bunkers engineers' at a reasonable hourly rate, they'll even source PC bits for us if needed

At all times the staff at The Bunker have been helpful flexible and professional. I would whole-heartedly recommend them to any company that might be feeling the pinch of escalating co-location costs"

#### Addendum

##### The Bunker Protocol™

All Bunker-based applications are protected by **The Bunker Protocol™**, our proprietary, Ultra\* Secure process framework that includes:

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\*Ultra secure is the security gold-standard that only The Bunker can deliver. You'll be secure from unauthorised intrusions and urban disasters and confident of meeting progressive regulatory requirements.

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#### Products / Services

- Space in our ultra secure military grade data centre
- UPS generator backed power
- Redundant resilient connectivity

#### Benefits

- Ultra Security
- 99.9% availability SLA
- Cost effective colocation solutions
- Security, confidence and peace of mind

- **Military-Grade Data Centres** – in our underground bunker outside the M25 in Kent and our mirror facility in Newbury, both protected by integrated processes for physical, digital and human security
- **Hardened Source™** – Our unique combination of state-of-the-art, best of breed mechanical and electrical infrastructure technologies
- **Tierless Support™** – no ‘first tier helpdesk’; tierless support – direct 24/7 access to qualified hands-on support teams

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