

CASE STUDY – myTsafe

Managed Services for Ultra-Secure Online Document Store

The Brief

myTsafe (<http://www.mytsafe.com/>) provides ultra secure online electronic storage for individual's personal information and through its sister service, Omneport Central, storage of corporate information.

Users of the system must have total confidence that the information held in their accounts is truly secure and accessible only by them. Secondly that information must be retrievable worldwide at any time of the night or day. Security and availability are keystones of the myTsafe philosophy.

myTsafe's ultra secure storage role means that it needs layered security at all stages of its online service; physical, digital and human. If one were of insufficient standard or missing it could potentially compromise the service.

Our Solution

The Bunker provided all the ingredients for a tailored secure and available solution; from stringent control of access to the site, to unparalleled physical and digital security and systems designed and managed by acknowledged world-class security experts.

The system is fully managed by The Bunker using its proprietary Hardened Source™ software developed to wrap around and harden the Windows environment running myTsafe & Omneport Central.

Monitored 24x7x365, with dedicated multiple power sources and diverse fibre connectivity to multiple points of presence, The Bunker takes every step possible to ensure access to service at all times, helping to make The Bunker Europe's most secure N+1 data centre.

What the customer says:

“The Bunker was the obvious choice to supply the high quality service required for all the users of myTsafe and Omneport Central. It meets all the requirements as one of the world's

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*Ultra secure is the security gold-standard that only The Bunker can deliver. You'll be secure from unauthorised intrusions and urban disasters and confident of meeting progressive regulatory requirements.

most secure data centres. We are very pleased with the service provided and the dedication of The Bunker team to ensuring it continues to meet our needs.”

Addendum The Bunker Protocol™

All Bunker-based applications are protected by [The Bunker Protocol™](#), our proprietary, Ultra* Secure process framework that includes:

- **Military-Grade Data Centres** – in our underground bunker outside the M25 in Kent and our mirror facility in Newbury, both protected by integrated processes for physical, digital and human security
- **Hardened Source™** – Our unique combination of open source and proprietary technologies built and integrated in-house from the source code up
- **Tierless Support™** – no ‘first tier helpdesk’; tierless support – direct 24/7 access to qualified hands-on support teams

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