

## The Bunker Ultra\* Secure Managed Co-Location Services

With The Bunker Ultra\* Secure Managed Co-Location Service supplement your own Hardware and Staff resources to ensure the most complete management, cost efficiency expert management and support of your system.

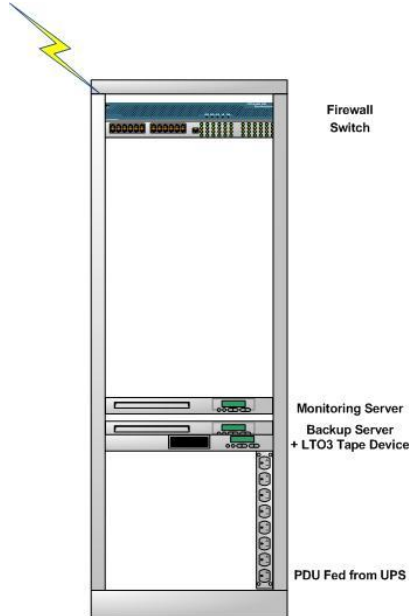


### The Service

The Bunker offer a range of secure data centre Services including: Secure lockable full and half racks, dedicated suites, Bespoke large secure areas, UPS backed power and Dual site solutions. Depending on specific needs, The Bunker can provide you with a tailored solution, that includes either one or a selection of the above, and a managed networking infrastructure including firewalling, switching, a comprehensive data protection and monitoring package. The Bunker can then offer you with a remote hands package - this resource is available either as ad-hoc support, planned updating/patching, or as an extension of your own IT department.

These staff may be pre-booked 24 hours in advance and are available during working hours (09.00 – 17.00). We will provide a scope of work and estimate for projects likely to take over 4 hours.

### Dedicated Secure Full Racks



The Bunker will provide, as standard:

- Secure 35U of usable market leading APC Net shelter racks provided
- 2kVA (8 Amps).
- Cisco ASA Firewall
- Monitoring and data protection package
- 100 Mbps 24 port switch (Gbp option available)
- 2Mbps Internet BGP Bandwidth
- The rack is secured at all times, and all access is escorted.

All of these devices will be fully managed, monitored and supported by the on-site Bunker staff.

If required The Bunker can provide a bespoke solution to meet your requirements.

### Available Service Add-ons

The Bunker also provides other services, which you may wish to benefit from:

**High Availability** – Dual UPS Power Feeds, Resilient Firewalling, Resilient Switching and connectivity

**Managed Backhaul** – available from either of our data centres, to major London POP's

**Managed VPN** - The Bunkers CIVPN (Carrier Independent Virtual Private Network) adds a new layer of resilience and security to standard VPN technology.

**The Bunker Technical Support Service** - supplement your own resource to ensure the expert management and support of your system post implementation.

**The Bunker Consultancy Services** - provides you the ability to use our knowledge and expertise to help design and optimise your infrastructure.

### The Bunker protocol™

All Bunker-based systems and applications are protected by **The Bunker Protocol™**, our proprietary, ultra\* secure process framework that includes:

- **Military-Grade Data Centres** – in our underground bunker outside the M25 in Kent and our mirror facility in Newbury, both protected by integrated processes for physical, digital and human security
- **Hardened Source™** – Our unique combination of open source and proprietary technologies built and integrated in-house from the source code up
- **Tierless Support™** – no 'first tier helpdesk'; tierless support – direct 24/7 access to qualified hands-on support teams

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\*Ultra secure is the security gold-standard that only The Bunker can deliver. You'll be secure from unauthorised intrusions and urban disasters and confident of meeting progressive regulatory requirements.