

**CASE STUDY**

# Robust, compliant, Ultra Secure storage for petabytes of data

In 2003, Databarracks established itself as one of the UK's first providers of managed online backup and disaster recovery services and now thousands of companies trust Databarracks to protect their data as well as host their IT infrastructure.

Its global portfolio of clients encompasses businesses of all sizes and profiles, including those in the fields of defence, finance and law which demand the most stringent standards of data security.

## THE CHALLENGE

The founding principle of Databarracks was to provide customers with the very highest levels of service and support, meaning it needed a data centre partner which offered unparalleled levels of data security and resilience and which matched its own 24/7/365 operation.

Databarracks was looking for a hosting facility that was within reach of their London offices but in a safe location, and free from power shortages in the capital.

As compliance with data security standards such as ISO 27001 and PCI DSS has become increasingly important to Databarracks' clients, it also needed to work with an organisation that could provide compliant solutions and demonstrable security to its clients.

## OUR ULTRA SECURE SOLUTION

Databarracks found the ideal partner in The Bunker. In addition to provisioning Databarracks with the secure hosting vital to its customers, The Bunker also designed Databarracks' initial infrastructure, providing a tailored solution after conducting an analysis of the company's individual needs.

As Databarracks has grown, it has upgraded and expanded its infrastructure into dedicated, secure suites at multiple sites provided by The Bunker.



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- Peter Groucutt,  
Managing Director, Databarracks

## PRODUCTS & SERVICES

- 24/7/365 Support
- Dedicated secure suites for Databarracks' online backup, disaster recovery and cloud hosting services
- ISO 27001 and PCI DSS compliant data centres
- Technical and security consultancy

## RESULTS & BENEFITS DELIVERED

The collaboration with The Bunker has also made it easier for Databarracks' customers to comply with ISO 27001 and PCI DSS standards as The Bunker has already completed the process of ensuring its own facilities, staff and procedures achieved these accreditations. This in turn helps Databarracks generate more business.

The ability to offer ISO 27001 and PCI DSS compliant solutions from within The Bunker's Ultra Secure data centres is a testament to Databarracks commitment to adopting and enforcing the highest standards for data security.

Databarracks is able to cost-effectively host its infrastructure in a highly secure and robust storage environment, providing secure storage for thousands of customers and petabytes of data.

The Bunker's service has delivered the flexibility and capabilities needed to support Databarracks rapid growth and introduction of new products.

### THEIR VERDICT

**"OUR BUSINESS IS BUILT AROUND OUR UNSURPASSED LEVELS OF SECURITY, RESILIENCE AND CUSTOMER SUPPORT. THE BUNKER'S SUPERB FACILITIES COMBINED WITH RESPONSIVENESS, TEAMWORK AND EXPERTISE ARE CENTRAL TO OUR ABILITY TO OFFER THE BEST POSSIBLE SOLUTIONS TO OUR CUSTOMERS. WE REGARD THEM AS A FULLY-FLEDGED TECHNICAL PARTNER AND THEY HAVE BEEN INSTRUMENTAL IN OUR SUCCESS."**

-Peter Groucutt,  
Managing Director, Databarracks

## THE BUNKER PROTOCOL™

The Bunker Protocol™ is an all-encompassing methodology that secures against risk and ensures the most secure IT delivery in the UK.

The Bunker Protocol™ incorporates Physical, Human and Digital security capability and processes and wraps them with a governance and standards layer that ensures that client data and clients systems are continually secure against threats to confidentiality, integrity and availability.

## THIS IS ULTRA SECURE

- Physical** Military Grade data centres
- Human** All employees are fully background checked and our culture starts and ends with security
- Digital** We build and integrate systems in-house, Ultra Secure, from the source code up