

CASE STUDY

Ultra Secure availability for online accounting services

FreeAgent is the fast-growing UK leader in online accounting services, with more than 30,000 paying customers in over 80 countries. Since launching in 2007, FreeAgent has grown to the position of helping tens of thousands of freelancers and small businesses in the UK manage their books and invoicing, enabling businesses to send invoices and estimates,

track time and expenses, analyse bank statements and build real-time accounts, all done simply with no confusing accounting jargon and offered on a month-by-month billing model. The company has its own hardware, with dedicated servers collocated at The Bunker's ex-MOD nuclear bunker Ultra Secure facilities.

DATA PROTECTION

The Bunker provides FreeAgent with two Ultra Secure colocation racks in geographically isolated data centres, each with diverse power supplies and resilient network connectivity to the internet.

FreeAgent utilises these data centres in a 'live' and 'hot spare' configuration, with The Bunker providing a dedicated network interconnection to enable FreeAgent to replicate data in real-time between sites.

The Bunker's Ultra Secure regime more than satisfies FreeAgent's specific compliance requirements around the physical security of its infrastructure and helps FreeAgent achieve PCI DSS compliance. This clear demonstration of commitment to best practice tells its customers that FreeAgent takes the security of their clients' data and every level of its application very seriously.

PRODUCTS AND SERVICES

- 24/7/365 Support
- Ultra Secure data centre
- Colocation
- PCI DSS Compliance
- Cloud Connectivity



"WE HAVE AN AGGRESSIVE GROWTH PLAN AND ARE HAPPY THAT THE BUNKER HAS THE CAPABILITIES TO HELP US MEET OUR PROJECTED INFRASTRUCTURE NEEDS."

- Olly Headey
CTO, Freeagent



OUR HIGHLY SECURE AND HIGH AVAILABILITY SOLUTION

From stringent around the clock control of access to the site, to unparalleled levels of digital security and ISO 27001 certified processes, The Bunker's acknowledged world class security experts created a solution based on FreeAgent's exact needs.

Monitored 24/7/365, with dedicated multiple power sources and diverse fiber connectivity to multiple Internet providers. The Bunker takes every possible step to ensuring FreeAgent's online accounting service is available to its customers at all times.

At each site, FreeAgent runs a number of powerful servers, all of which are virtualised using SmartOS. This allows the company to easily and, perhaps more importantly quickly provision new virtual machines on-demand, as it needs them.

THE BUNKER PROTOCOL™

The Bunker Protocol™ is an all-encompassing methodology that secures against risk and ensures the most secure IT delivery in the UK.

The Bunker Protocol™ incorporates Physical, Human and Digital security capability and processes and wraps them with a governance and standards layer that ensures that client data and clients systems are continually secure against threats to confidentiality, integrity and availability.

THIS IS ULTRA SECURE

- Physical** Military Grade data centres
- Human** All employees are fully background checked and our culture starts and ends with security
- Digital** We build and integrate systems in-house, Ultra Secure, from the source code up